Gigaset

SL450HX

User guide online on your smartphone or tablet:

→ Download the Gigaset Help app from

Detailed information on the telephone system:

→ User guide of your Gigaset telephone
www.gigaset.com/manuals

→ Documentation relating to your base/router

Gigaset HX – the universal handset

With your Gigaset HX handset, you have purchased a high-quality, multifunctional and future-proof device.

You can use your handset with several different DECT bases.

On a Gigaset base

Connect your HX handset to a Gigaset base and use the many features with the quality you would expect from Gigaset.

If your Gigaset base is IP-compatible, you can also make broadband calls using your HX handset with the highest voice quality (HDSP).

In this guide, all functions that are available for your HX handset are detailed/described. The complete functionality with Gigaset bases is described in the guide relevant to your Gigaset system.

All Gigaset user guides can be found at ➔ www.gigaset.com/manuals

or online on your smartphone or tablet:

➔ download the Gigaset Help app from App Store or Google play

On a DECT/GAP telephone or router from another manufacturer

The handset also functions with DECT/GAP telephones from other manufacturers, of course, as well as DECT routers. Additional information can be found at ➔ www.gigaset.com/compatibility.

On DECT routers with CAT-iq 2.0

Your Gigaset HX handset is certified in accordance with the DECT/CAT-iq 2.0 standard. As a result, operation with a DECT router with CAT-iq functionality is possible.

Handset functions on a CAT-iq router (amongst others):

- full access to the central directory on the router as well as the local directory integrated in the handset,
- convenient calling and using of call lists,
- using several lines and call numbers *),
- enjoy broadband calls in guaranteed/certified HD-Voice™ quality.

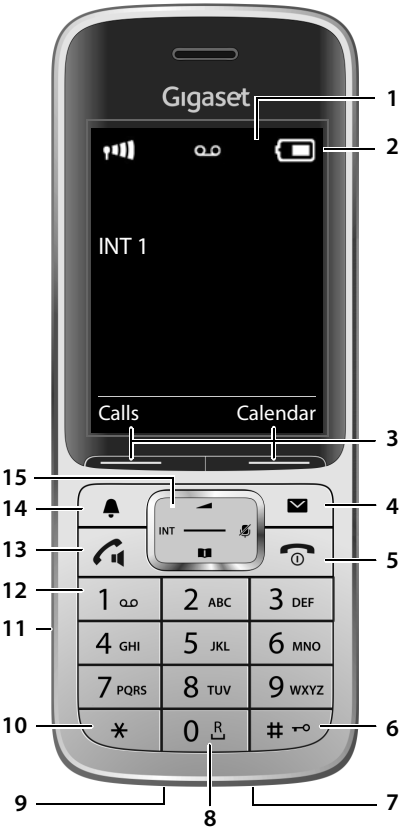
➔ Details can be found in the relevant user guide for your router.

Additional information regarding your HX handset can be found at ➔ www.gigaset.com/hx

Details regarding the functionality of the handset on various bases and routers can be found at ➔ www.gigaset.com/compatibility

*) The relevant scope of the function is dependent on the country, network and router

Overview



1 **Display**

2 **Status bar**
Icons display current settings and operating status of the telephone

3 **Display keys**
Various functions, depending on the operating situation

4 **Message key**
Access to the call and message lists;
Flashes: new message or new call

5 **End call key, On/off key**
End call; cancel function;

Go back one menu level	▶ Press **briefly**
Return to idle status	▶ Press and **hold**
Switch the handset on/off (in idle status)	▶ Press and **hold**

6 **Hash key / Lock key**

Lock/unlock the keypad (in idle status)	▶ Press and **hold**
Toggle between upper/lower case and digits (when inputting text)	▶ Press **briefly**
Insert a dialling pause	▶ Press and **hold**

7 **Microphone**

8 **Recall key**

Consultation call (flash)	▶ Press and **hold**

9 **USB connection socket**
For data exchange between the handset and PC

10 **Star key**

Open special characters table (when inputting text)	▶ Press **briefly**
Switch from pulse dialling to tone dialling (for an existing connection)	▶ Press **briefly**

11 **Headset connection**
(2.5 mm jack)

12 **Key 1**

Select answer machine/ network mailbox	▶ Press and **hold**

13 **Talk key / Handsfree key**
Accept call; dial number displayed; switch between receiver and handsfree mode

Open the redial list	▶ Press **briefly**
Start dialling	▶ Press and **hold**

14 **Profile key**
Switch between sound profiles

15 **Control key / menu key**
Open a menu; navigate in menus and entry fields; access functions (depending on the situation)

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Not all functions described in the user guide are available in all countries or from all network providers.

Additional information

Regarding the telephone system, if the handset is connected to a Gigaset base:

→ User guide for your Gigaset telephone

Regarding the telephone system, if the handset is connected to another base/router:

→ Documentation regarding your base/your router

You can obtain all Gigaset user guides

in PDF format: → www.gigaset.com/manuals

online: → **Gigaset Help** app for your smartphone or tablet

Illustration in the user guide

	Warnings, which, if not heeded, can result in injury to persons or damage to devices.
	Important information regarding function and appropriate handling or functions that could generate costs.
	Prerequisite for being able to carry out the following action.
	Additional helpful information.

Keys

or	Talk key	or	Handsfree key
	End call key	to	Number / letter keys
/	Control key rim / centre		Message key
R	Recall key	*	Star key
#	Hash key		Profile key
OK, **Back**, **Select**, **Change**, **Save,** ...		Display keys	

Procedures

Example: Switching Auto answer on/off

▸ ▸ ... use to select **Settings** ▸ **OK** ▸ **Telephony** ▸ **OK** ▸ **Auto Answer** ▸ **Change** (= on)

Step	Follow this procedure
▸	When in idle status press the **centre** of the control key. The main menu opens.
▸ ▸ **OK**	Navigate to the icon using the control key . Select **OK** to confirm. The submenu **Settings** opens.
▸ **Telephony** ▸ **OK**	Select the **Telephony** entry using the control key . Select **OK** to confirm. The submenu **Telephony** opens.
▸ **Auto Answer**	The function to switch Auto answer on/off appears as the first menu item.
▸ **Change**	Select **Change** to activate or deactivate. Function is activated /deactivated .

Safety precautions

	Read the safety precautions and the user guide before use. The device cannot be used in the event of a power failure. In case of a power failure it is also **not** possible to make **emergency calls**. Emergency numbers **cannot** be dialled if the **keypad/display lock** is activated!

	Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).
	The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
	Use only the power adapter indicated on the device.
	Use only **rechargeable batteries** that correspond to the **specification** (see "Specifications"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.
	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.
	Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.
	Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.
	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Specifications").

Getting started

Contents of the package

- One **handset**
- One battery cover (rear cover for the handset)
- One battery
- One charging cradle incl. power adapter
- One belt clip
- One user guide

The charging cradle is designed for use in enclosed, dry rooms within a temperature range of +5 °C to +45 °C.

The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.

Never expose the telephone to heat sources, direct sunlight or other electrical devices.

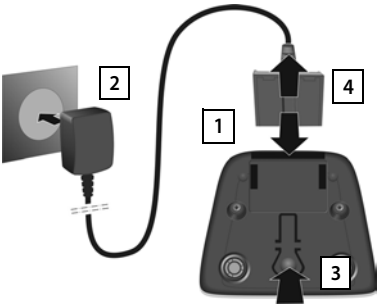
Protect your telephone from moisture, dust, corrosive liquids and vapours.

Connecting the charging cradle

- Connect the flat plug of the power adapter 1.
- Plug the mains unit into your power socket 2.

To remove the plug from the charging cradle again:

- Disconnect the power adapter from the mains power supply.
- Press the release button 3.
- Pull out the plug 4.

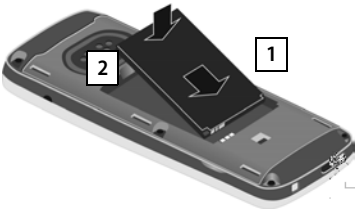


Setting up the handset for use

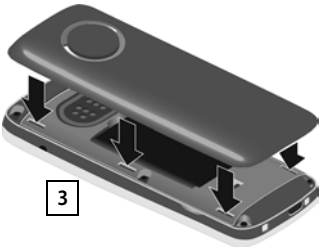
The display is protected by a plastic film. ▶ **Please remove the protective film!**

Inserting the battery

Only use a rechargeable battery, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the battery could be destroyed or the battery could explode. The device could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

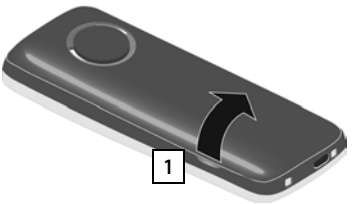


- Insert battery with the contact side pointing down [1].
- Press the battery down until it clicks into place [2].

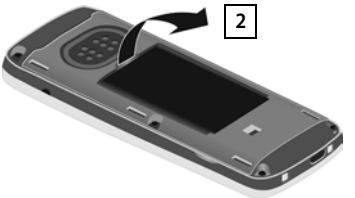


- Orientate the battery cover with the side tabs fitting into the slots on the inside of the casing [3].
- Press the cover until it clicks into place.

Re-opening the battery cover



- Remove the belt clip (if attached).
- Place your fingernail in the notch underneath the battery cover and pull the battery cover up [1].

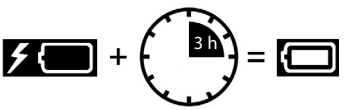


- To change the battery, place your fingernail in the recess in the housing and pull the battery up [2].

Charge the battery

- Charge the battery fully prior to first use in the charging cradle or using a standard USB mains adapter.

The battery is fully charged when the power icon disappears from the display.

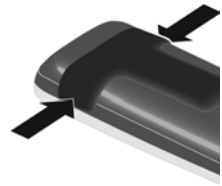


The battery may heat up during charging. This is not dangerous.

After a time, the charge capacity of the battery will decrease for technical reasons.

Attaching the belt clip

The handset has notches on each side for attaching the belt clip.



- Attaching the belt clip: ▶ Press the belt clip onto the back of the handset so that the tabs on the belt clip click into place in the notches.
- Removing the belt clip: ▶ Press the centre of the belt clip firmly with your right thumb. ▶ Push the nail of your left thumb up between the clip and the casing. ▶ Slide the clip upwards to remove.

Changing the display language

You can change the display language, if the telephone has been set to an incomprehensible language.

▶ Press the centre of the control key.

▶ Press the keys 9 and 5 **slowly** and successively . . . the language settings display appears, the set language (e. g. **English**) is highlighted (◉ = selected).

▶ To select a different language: ▶ Press the control key until the desired language is highlighted on the display, e. g. **Francais** ▶ press the key on the right directly underneath the display to activate the language.

▶ To revert to idle status: ▶ Press and **hold** the End call key.

Registering the handset (depending on the base)

Registration must be initiated on the base station **and** on the handset.
Both must be carried out **within 60 secs**.

On the base station

Gigaset base:	▶ Press and **hold** the Registration/Paging key on the base station (approx. 3 sec.).
Other base station/ router:	▶ Information regarding the registration procedure →Documentation regarding your base/your router

On the handset

▶ ▶ . . . use to select **Settings** ▶ **OK** ▶ **Registration** ▶ **OK** ▶ **Register Handset** ▶ **OK** . . . an available base is sought ▶ . . . if required: enter system PIN (default setting on Gigaset bases: **0000**) ▶ **OK**

Once registration is complete, the handset returns to idle status. The internal number of the handset appears in the display, e.g. **INT 1**. If not, repeat the procedure.

A handset can be registered to up to four base stations.

Change of base:

▶ **Select Base** ▶ **OK** ▶ ... use ◯ to select base or **Best Base** ▶ **Select** (◉ = selected)

Best Base: The handset chooses the base station with the best reception as soon as it loses connection to the current base station.

De-registering the handset (depending on the base):

▶ **De-register Handset** ▶ **OK** ... the handset being used is selected ▶ ... use ◯ to select another handset if required ▶ **OK** ... enter system PIN if required ▶ **OK** ▶ ... Confirm de-registration with **Yes**

If the handset is still registered to other bases, it switches to the base with the best reception (**Best Base**).

Setting the date and time

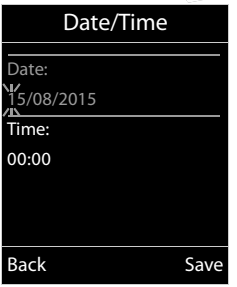
Set the date/time so that the correct date and time can be assigned to incoming calls, and to enable the alarm to be used.

▶ Press the display key **Time**

or, if the date and time have already been set:

▶ ■ ▶ ... use ◯ to select ⚙ **Settings** ▶ **OK** ▶ **Date/Time** ▶ **OK**

The active cursor position flashes ▶ ... change cursor position with ◯ ▶ ... switch between cursor positions with ◯



Enter date:

▶ ... using ▦ enter the day, month and year in 8-digit format,
e.g. 1 5 0 8 2 0 1 5 for 15/08/2015.

Enter time:

▶ ... using ▦ enter hours and minutes in 4-digit format,
e.g. 0 7 1 5 for 07:15.

Save settings:

▶ Press the display key **Save**. ... **Saved** is shown in the display and a confirmation tone sounds.

Return to idle status:

▶ Press and **hold** the End call key ☎

The telephone is now ready for use.

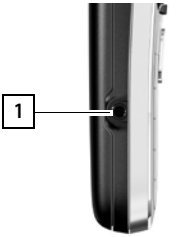
Connecting the headset

- Connect the headset with 2.5 mm jack to the left side of the handset 1.

or

- Connect headset via Bluetooth .

The headset volume corresponds with the setting for the receiver volume.

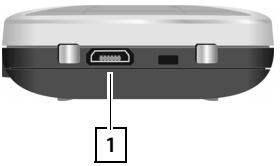


Connecting the USB data cable

For data exchange between the handset and PC:

- Connect the USB data cable with micro-USB plug into the USB socket at the bottom of the handset 1.

Connect the handset **directly** to the PC, **not** via a USB hub.



Using the telephone

Getting to know your telephone

Switch the handset on/off

Switch on: ▶ When the handset is switched off, press and **hold** the End call key

Switch off: ▶ When the handset is in idle status, press and **hold** the End call key

Lock/unlock the keypad

The keypad lock prevents any accidental use of the telephone.

Lock/unlock the keypad: ▶ # Press and **hold**

Keypad lock activated: the following symbol appears

If a call is indicated on the handset, the keypad automatically unlocks and you can accept the call. It then locks again when the call is finished.

It is not possible to call emergency numbers either when keypad lock is activated.

Control key

The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e. g. for "press right on the control key" or for "press the centre of the control key".

In idle status

Open the directory	Press **briefly**
Open the list of available online directories (Gigaset GO-Box 100) or central directory of the base (e.g. CAT-iq base)	Press and **hold**
Open the main menu	or
Open the list of handsets	

In submenus, selection and entry fields

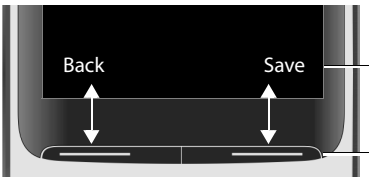
Confirm a function	

During a conversation

Open the directory	
Open the list of available online directories (Gigaset GO-Box 100) or central directory of the base (e.g. CAT-iq base)	Press and **hold**
Mute the microphone	
Initiate an internal consultation call	
Adjust the loudspeaker volume for receiver and handsfree mode	

Display keys

The display keys perform a range of functions depending on the operating situation.



Display key icons → p. 54.

Menu guidance

The functions of your telephone are displayed in a menu that consists of several levels.

The menu guidance depends on the base. Depending on the number and type of available functions, these may be provided in different menus, e.g. at top level or in a submenu.

Examples: **Audio Settings** may be in the top-level menu or in the **Settings** submenu, while **Calendar** may be in the **Organizer** menu or the **Additional Features** menu.

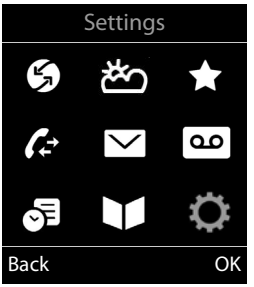
Selecting/confirming functions

Confirm selection using	**OK** or press the centre of the control key
One menu level back using	**Back**
Change to idle status	Press and **hold**
Switch function on/off using	**Change** on / off
Activate/deactivate option using	**Select** activated / not activated

Main menu

In idle status: ▶ Press the **centre** of the control key ▶ ... use the control key to select a submenu ▶ **OK**

Example



The main menu functions are shown in the display as icons. The icon for the selected function is highlighted in colour and the name of the associated function appears in the display header.

Submenus

The functions in the submenus are displayed as lists.

To access a function: ▶ ... use the control key to select a function ▶ **OK**

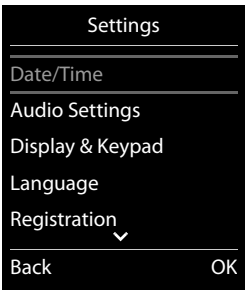
Return to the previous menu level:

▶ Press the display key **Back**

or

▶ Press the End call key **briefly**

Example



Returning to idle status

▶ Press and **hold** the End call key

If a key is not pressed, after 2 minutes the display will **automatically** change to idle status.

Entering text

Input position

▶ Use to select an entry field. A field is activated when the cursor is blinking inside it.

▶ Use to move the position of the cursor.

Correcting incorrect entries

- Delete **characters** to the left of the cursor: ▶ C Press **briefly**
- Delete **words** to the left of the cursor: ▶ C Press and **hold**

Entering letters/characters

Multiple letters and numbers are assigned to each key between 2 and 9 and the 0 ␣ key. As soon as a key is pressed, the possible characters are displayed at the bottom of the display. The selected character is highlighted.

- Selecting letters/numbers: ▶ Press the key **briefly** several times in succession
- Switch between lower case, upper case and number entry mode: ▶ Press the hash key #
  When editing a directory entry, the first letter and each letter following a space is automatically in upper case.
- Entering special characters: ▶ Press the star key * ▶ ... use ◀▶ to navigate to the desired character ▶ **Insert**

The availability of special characters depends on the character set of the handset.

Making calls

Making a call

▶ . . . use to enter the number ▶ **briefly** press the Talk key

or

▶ press and **hold** the Talk key ▶ . . . use to enter the number

Cancel dialling: ▶ Press the End call key

On a Gigaset GO-Box 100 or another IP-compatible Gigaset base

The connection is selected by the send connection (line) set for the handset. To use another line:

▶ press and **hold** the Talk key ▶ . . . use to select the line ▶ **Dial** ▶ . . . use to enter the number . . . the number is dialled approximately 3 seconds after the last digit is entered

Dialling a number from the local directory

▶ . . . use to open the directory ▶ . . . use to select an entry ▶ press the Talk key

If multiple numbers are entered:

▶ . . . use to select the number ▶ press the Talk key . . . the number is dialled

For fast access (quick dial): Assign numbers from the directory to the digit or display keys.

Dialling from a public/central directory

Depending on the base to which the handset is connected to, you can dial from a public directory, the Gigaset.net directory (e.g. Gigaset GO-Box 100) or a central directory on a CAT-iq base.

▶ press and **hold**

Further information → in the detailed user guide for your telephone

Dialling from the redial list

The redial list contains the 20 numbers last dialled with the handset.

▶ **Briefly** press the Talk key ... the redial list opens ▶ ... use to select an entry ▶ press the Talk key

If a name is displayed:

▶ **View** ... the number is displayed ▶ ... use to browse numbers if necessary ▶ ... when the required number is reached press the Talk key

Managing entries in the redial list

▶ **Briefly** press the Talk key ... the redial list opens ▶ ... use to select an entry ▶ **Options** ... possible options:

Copy an entry to the directory: ▶ **Copy to Directory** ▶ **OK**

Copy the number to the display:

▶ **Display number** ▶ **OK** ▶ ... use C to edit or add numbers if necessary ... use to save as a new entry in the directory

Delete the selected entry: ▶ **Delete entry** ▶ **OK**

Delete all entries: ▶ **Delete List** ▶ **OK**

Set automatic redial:

▶ **Automatic Redial** ... the selected number is automatically dialled at fixed intervals (at least every 20 secs). The handsfree key flashes, "open listening" is activated.

The participant answers: ▶ Press the Talk key ... the function is terminated

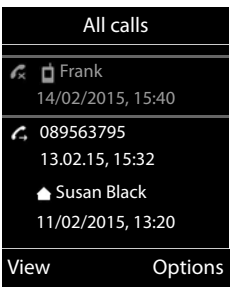
The participant does not answer: The call is interrupted after around 30 secs. The function is terminated after pressing any key or after ten unsuccessful attempts.

Dialling from the call list

The call lists (→ p. 26) contain the most recent accepted, outgoing and missed calls.

▶ ▶ ... use to select **Call Lists** ▶ **OK** ▶ ... use to select a list ▶ **OK** ▶ ... use to select an entry ▶ press the Talk key

Example



The call lists can be displayed directly by pressing the display key **Calls** if the relevant function has been assigned to the display key.

The **Missed calls** list can also be opened by pressing the Message key .

Incoming calls

An incoming call is indicated by ringing, by a display on the screen and by the flashing Talk key. Accepting a call:

- Press the Talk key
- If **Auto Answer** is activated: ▶ Remove the handset from the charging cradle
- Forward to the answer machine (→ p. 45): ▶ (for calls to the fixed line number)
- Accept a call on the headset

Switch off ringtone: ▶ **Silence** . . . the call can be accepted for as long as it is shown on the display

During a conversation

Handsfree mode

Activating/deactivating handsfree mode during a call, when establishing a connection and when listening to the answer machine:

- Press the handsfree key

Placing the handset in the charging cradle during a call:

- Press and hold down the handsfree key ▶ ... Place the handset in the charging cradle ▶ ... hold for a further 2 seconds

Call volume

Applies to the current mode (handsfree, receiver or headset):

- Press ▶ ... use to set the volume ▶ **Save**

The setting is automatically saved after around 3 seconds, even if **Save** is not pressed.

Muting the microphone

When the microphone is switched off, callers will no longer hear you.

Switch the microphone on/off during a call: ▶ Press .

Local answer machine

(only on Gigaset bases with local answer machine)

Switching the answer machine on/off:

▶ ▶ ... use to select **Answer Machine** ▶ **OK** ▶ **Activation** ▶ **OK** ▶ ... use to select an answer machine (if there are several) ▶ **Change** ▶ ... use to select **On** or **Off** ▶ **Save**

Playing back messages:

▶ Press the Message key ▶ ... use to select an answer machine (if there are messages for several answer machines) ▶ **OK**

Recording a personal announcement/advisory message:

▶ ▶ ... use to select **Answer Machine** ▶ **OK** ▶ **Announcements** ▶ **OK** ▶ ... use to select **Record Announcem.** or **Rec. Advisory Msg.** ▶ **OK** ▶ ... use to select an answer machine (if there are several) ▶ **OK** ▶ **OK** ▶ ... record an announcement (at least 3 seconds) ... possible options

Complete the recording and save:
▶ **End** ... the announcement is played back for you to check

Cancel the recording: ▶ Press the End call key or **Back**

Resume the recording: ▶ **OK**

Repeat the recording: ▶ **New**

Local handset directory

The local directory is unique to the handset. However, it is possible to send entries to other handsets (→ p. 24).

Information about online directories (e.g. on a Gigaset GO-Box 100) or central directories on CAT-iq bases → user guide of the base.

Opening the directory

▸ **Briefly** press [ ] in idle status

Directory entries

Number of entries:	up to 500
Information:	First name and surname, up to three telephone numbers, anniversary with alert, VIP ringtone with VIP icon
Length of the entries:	Numbers: max. 32 digits First name, surname: max. 16 characters

Creating an entry

▸ [ ] ▸ [ ] **<New Entry>** ▸ **OK** ▸ . . . use [ ] to switch between the entry fields and enter data for an entry:.

Names/numbers:

▸ . . . use [ ] to enter first names and/or surnames, at least one number (personal, office, or mobile) and an e-mail address, if applicable

Anniversary:

▸ . . . use [ ] to activate/deactivate **Anniversary** ▸ . . . use [ ] to enter date and time ▸ . . . use [ ] to select type of alert (**Visual only** or a ringtone)

Caller Melody (VIP) :

▸ . . . use [ ] to select the ringtone that will indicate a call from the participant . . . if a **Caller Melody (VIP)** has been assigned, the entry will appear in the directory with the VIP icon.

Save entry: ▸ **Save**

The entry is only valid if it contains at least one number.

Searching for/selecting a directory entry

▸ [ ] ▸ . . . use [ ] to browse searched names

or

▸ [ ] ▸ . . . use [ ] to enter initial letters (max. 8 letters) . . . the display jumps to the first name starting with these initial letters ▸ . . . use [ ] to continue browsing to the desired entry, if needed

Scroll through directory: ▸ [ ] ▸ Press and **hold** [ ]

Displaying/changing an entry

▶ ▶ ... use to select entry ▶ **View** ▶ ... use to select the field to be changed ▶ **Edit**

or

▶ ▶ ... use to select an entry ▶ **Options** ▶ **Edit entry** ▶ **OK**

Deleting entries

Delete the **selected** entry: ▶ ▶ ... use to select an entry ▶ **Options** ▶ **Delete entry** ▶ **OK**

Delete **all** entries: ▶ ▶ **Options** ▶ **Delete List** ▶ **OK** ▶ **Yes**

Setting the order of the directory entries

Directory entries can be sorted by first name or surname.

▶ ▶ **Options** ▶ **Sort by Surname** / **Sort by First Name**

If no name was entered, the default telephone number is shown in the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.

The sort order is as follows:

Space | Digits (0-9) | Letters (alphabetically) | Other characters.

Displaying the number of entries available in the directory

▶ ▶ **Options** ▶ **Available Memory** ▶ **OK**

Copying number to the directory

Copy numbers to the directory:

- From a list e.g. the call list or the redial list
- When dialling a number

The number is displayed or highlighted.

▶ Press the display key or **Options** ▶ **Copy to Directory** ▶ **OK** ... possible options:

Create a new entry:

▶ **<New Entry>** ▶ **OK** ▶ ... use to select number type ▶ **OK** ▶ complete entry ▶ **Save**

Add number to an existing entry:

▶ ... use to select an entry ▶ **OK** ▶ ... use to select number type ▶ **OK** ... the number is entered or a prompt to overwrite an existing number is displayed ▶ ... if required, answer the prompt with **Yes**/**No** ▶ **Save**

Copying an entry/directory

The sending and receiving handset must both be registered to the same base station.

The other handset and the base station are able to send and receive directory entries.

An external call interrupts the transfer.

Caller pictures and sounds are not transferred. Only the date is transferred for an anniversary.

Both handsets support vCards:

- No entry with the name is available: a new entry is created.
- An entry with the name is already available: The entry is expanded to include the new numbers. If the entry contains more numbers than allowed by the recipient handset, a second entry is created with the same name.

The recipient handset does not support vCards:

A separate entry is created and sent for each number.

The sending handset does not support vCards:

A new entry is created on the receiving handset and the transferred number is added to the **Phone (Home)** field. If an entry with this number already exists, the copied number is discarded.

Copying individual entries

▶ ▶ ... use ▶ **Options** ▶ **Copy Entry** ▶ **OK** ▶ ▶ **to Internal** ▶ **OK** ▶ ... use ▶ **OK** ... the entry is copied

Copy the next entry after successful transfer: ▶ Press **Yes** or **No**

Copying the entire directory

▶ ▶ **Options** ▶ **Copy List** ▶ **OK** ▶ ▶ **to Internal** ▶ **OK** ▶ ... use ▶ **OK** ... the entries are copied one after the other

Information about copying directory entries using Bluetooth can be found in the detailed user guide for the Gigaset S850 at → www.gigaset.com/manuals

Synchronising the phonebook with the PC address book (Gigaset QuickSync)

The Gigaset QuickSync programme has been installed on the computer.

The handset is connected via Bluetooth or via a USB data cable to the computer.

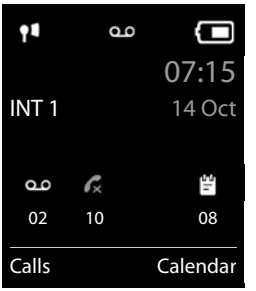
Free download and further information at → www.gigaset.com/quicksync

Message lists

Notifications about missed calls, messages on the answer machine/network mailbox and missed alarms are saved in the messages list.

As soon as a **new message** arrives, an advisory tone will sound. The Message key ✉ also flashes (if activated). Icons for message types and the number of new messages are shown on the idle display.

Example



Notification for the following message types is available:

- on the answer machine/network mailbox
- in the missed calls list
- in the missed alarms list

The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.

Display messages:

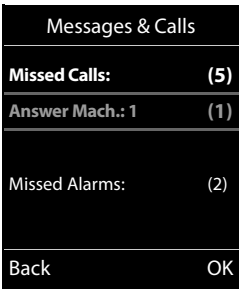
- Press the Message key ✉ . . . Messages lists that contain messages are displayed, **Mailbox:** is always displayed

  An entry is marked in **bold**: new messages are available. The number of new messages is shown in brackets.

  An entry is **not** marked in bold: no new messages. The number of old messages is shown in brackets.
- . . . use ▲▼ to select a list ▶ **OK** . . . the calls or messages are listed

  Network mailbox: The network mailbox number is dialled.

Example



The messages list contains an entry for each of the handset's answer machines (→ p. 45 / → p. 51).

Call lists

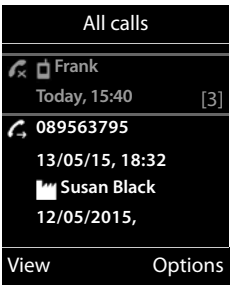
The telephone saves different types of calls (missed, accepted and outgoing calls) in lists.

List entry

The following information is displayed in the list entries:

- The list type (in the header)
- Icon for the type of entry:
  Missed calls,
  Accepted calls,
  Outgoing calls,
  Call on the answer machine
- Caller's number. If the number is stored in the directory, the name and number type (**Phone (Home)**, **Phone (Office)**, **Phone (Mobile)**) are shown instead. In the event of missed calls, the number of missed calls from this number is also shown in square brackets.
- Connection by which the call was received/made
- Date and time of call (if set)

Example



Opening the call list

Via the display key: ▸ **Calls** ▸ ... use to select the list ▸ **OK**

Via the menu: ▸ ▸ ... use to select **Call Lists** ▸ **OK** ▸ ... use to select the list ▸ **OK**

Via the Message key (missed calls):

▸ Press the Message key ▸ **Missed Calls:** ▸ **OK**

Calling back a caller from the call list

▸ ▸ ... use to select **Call Lists** ▸ **OK** ▸ ... use to select list ▸ **OK** ▸ ... use to select entry ▸ Press the Talk key

Additional options

▸ ▸ ... use to select **Call Lists** ▸ **OK** ▸ ... use to select list ▸ **OK** ... possible options:

View an entry: ▸ ... use to select entry ▸ **View**

Copy the number to the directory:

▸ ... use to select entry ▸ **Options** ▸ **Copy to Directory**

Delete an entry: ▸ ... use to select entry ▸ **Options** ▸ **Delete entry** ▸ **OK**

Delete list: ▸ **Options** ▸ **Delete List** ▸ **OK** ▸ **Yes**

Additional functions

The functions actually available on your telephone and how they are operated depends on the base/router to which the handset is registered.

The following description applies to a Gigaset GO-Box 100. The procedure required for your telephone may differ from the procedures described here.

Additional information

Regarding the telephone system, if the handset is connected to a Gigaset base:

→ User guide for your Gigaset telephone

Regarding the telephone system, if the handset is connected to another base/router:

→ Documentation regarding your base/your router

You can obtain all Gigaset user guides

in PDF format: → www.gigaset.com/manuals

online: → **Gigaset Help** app for your smartphone or tablet

Sound profiles

The telephone has 3 sound profiles for adapting the handset to the environmental conditions: **Profile Loud, Profile Silent, Profile Personal**

- Use [▲] to switch between the profiles ... the profile is changed straight away without a prompt

The profiles are set as follows by default:

Default setting		**Profile Loud**	**Profile Silent**	**Profile Personal**
Ringtone		On	Off	On
Ringtone volume	Internal	5	Off	5
	External	5	Off	5
Handset volume	Receiver	5	3	3
	Handsfree	5	3	3
Advisory tones	Key click	Yes	No	Yes
	Confirmation tone	Yes	No	Yes
	Battery tone	Yes	Yes	Yes

Activate alert tone for an incoming call for **Profile Silent**: ▸ after switching to **Profile Silent** press the display key **Beep** ... the icon appears in the status bar

Changes to the settings listed in the table:

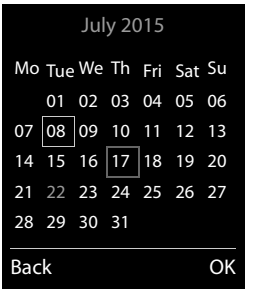
- apply in the **Loud** and **Silent** profiles as long as the profile is not changed.
- are permanently saved in **Profile Personal** for this profile.

The set profile remains set when switching the phone off and back on.

Calendar

You can remind yourself of up to **30 appointments**.

In the calendar, the current day is outlined in white; on days with appointments, the numbers are displayed in colour. When a day is selected, it will be outlined in colour.



Saving appointments to the calendar

Date and time have been set.

▸ ▸ ... use to select **Organizer** ▸ **OK** ▸ **Calendar** ▸ **OK** ▸ ... use to select desired day ▸ **OK** ... then

Switch on/off: ▸ **Activation:** ... use to select **On** or **Off**

Enter date: ▸ **Date** ... the selected day has been pre-set ▸ ... use to enter new date

Enter time: ▸ **Time** ▸ ... use to enter hours and minutes of the appointment

Set name: ▸ **Text** ▸ ... use to enter a description of the appointment (e.g. evening meal, meeting)

Set alarm tone: ▸ **Signal** ▸ ... use to select the melody of the reminder alarm or deactivate the acoustic signal

Enter information for the appointment:

▸ ... use to successively select **Date**, **Time**, **Text** and **Signal** ▸ ... use or to set the relevant value ▸ **Save**

Save appointment: ▸ **Save**

If an appointment has already been entered: ▸ <**New Entry**> ▸ **OK** ▸ ... Then enter information for the appointment.

Notification of appointments/anniversaries

Anniversaries are transferred from the directory and displayed as an appointment. An appointment/anniversary is displayed in idle status and the selected ringtone plays for 60 seconds as a notification.

- Acknowledge and stop the reminder: ▶ Press the display key **OFF**

During a call, a reminder is indicated on the handset **once** with an advisory tone on the handset.

Displaying missed appointments/anniversaries

The following appointments and anniversaries are saved in the **Missed Alarms** list:

- The appointment/anniversary call was not acknowledged.
- The appointment/anniversary was notified during a phone call.
- The handset was switched off at the time of the appointment/anniversary.

The last 10 entries are stored. The icon and the number of new entries are shown in the display. The most recent entry appears at the top of the list.

Opening the list

▶ Press the Message key ▶ **Missed Alarms:** ▶ **OK** ▶ ... use to browse through the list of any appointments

or

▶ ▶ ... use to select **Organizer** ▶ **OK** ▶ **Missed Alarms** ▶ **OK**

Each entry is displayed with the number or name, date and time. The most recent entry appears at the top of the list.

- Delete an appointment/anniversary: ▶ **Delete**

Displaying/changing/deleting stored appointments

▶ ▶ ... use to select **Organizer** ▶ **OK** ▶ **Calendar** ▶ **OK** ▶ ... use to select day ▶ **OK** ... the appointment list is displayed ▶ ... use to select date ... possible options:

Display appointment details:
▶ **View** ... The appointment settings are displayed

Change appointment: ▶ **View** ▶ **Edit**
or ▶ **Options** ▶ **Edit entry** ▶ **OK**

Activate/deactivate appointment:
▶ **Options** ▶ **Activate/Deactivate** ▶ **OK**

Delete appointment: ▶ **Options** ▶ **Delete entry** ▶ **OK**

Delete all appointments for a day:
▶ **Options** ▶ **Delete all Appoints.** ▶ **OK** ▶ **Yes**

Alarm clock

Date and time have been set.

Activating/deactivating the alarm clock and setting the wake-up time

▶ ▶ ... use to select **Organizer** ▶ **OK** ▶ **Alarm Clock** ▶ **OK** ... then

Switch on/off: ▶ **Activation**: ... use to select **On** or **Off**

Setting the wake-up time:

▶ **Time** ▶ ... use to enter hours and minutes

Set days: ▶ **Occurrence** ▶ ... use to switch between **Monday-Friday** and **Daily**

Set the volume: ▶ **Volume** ▶ ... use to set volume in 5 increments or select crescendo (increasing volume)

Set alarm: ▶ **Melody** ▶ ... use to select a ringtone for the alarm

Enter alarm data: ▶ ... use to successively select **Time**, **Occurrence**, **Volume** and **Melody** ▶ ... use or to set the relevant value ▶ **Save**

Save settings: ▶ **Save**

When the alarm clock is activated, the icon and the wake-up time are displayed in idle display.

Alarm

An alarm is shown on the display and indicated by the selected ringtone melody. The alarm sounds for 60 seconds. If no key is pressed, the alarm is repeated after 5 minutes. After the second repetition, the alarm call is deactivated for 24 hours.

During a call, the alarm is only indicated by a short tone.

Switching off /repeating the alarm after an interval (snooze mode)

Deactivate the alarm: ▶ **OFF**

Repeat the alarm (snooze mode): ▶ Press **Snooze** or any key ... the alarm is switched off and repeated after 5 minutes.

Baby monitor

When the baby monitor is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset. The alarm to an external number is cancelled after approximately 90 seconds.

You can answer the alarm using the **Two Way Talk** function. This function is used to switch the loudspeaker of the handset located in the baby's room on or off.

In baby monitor mode, incoming calls are only indicated on the display (**without ringtone**). The display backlight is reduced to 50%. Advisory tones are deactivated. All keys are locked, with the exception of the display keys and the ability to press the centre of the control key.

If you accept an incoming call, the baby monitor mode is suspended for the duration of the call, but the function **remains** activated. The baby monitor mode is not deactivated by switching the handset off and on again.

The handset should be positioned 1 to 2 metres away from the baby. The microphone must point towards the baby.

Activating the function reduces the operating time of your handset. For that reason, place the handset in the charging cradle if necessary.

The baby monitor is activated 20 seconds after switching on.

The answer machine for the destination number must be switched off.

After switching on:

- Test sensitivity.
- Test the connection, if the alarm is being forwarded to an external number.

Activating and setting the baby monitor

▸ ▸ ... use to select **Additional Features** ▸ **OK** ▸ **Baby Monitor** ▸ **OK** ... then

Switch on/off:

▸ **Activation:** ... use to select **On** or **Off**

Enter destination:

▸ **Send alarm to** ▸ ... use to select **External or Internal**

External: ▸ **Number** ▸ ... use to select number or select a number from the directory: ▸

Internal: ▸ **Handset** ▸ **Change** ▸ ... use to select the handset ▸ **OK**

Activate/deactivate two-way talk:

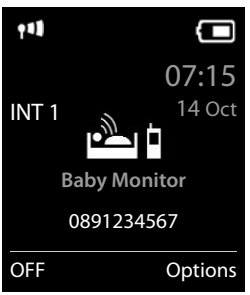
▸ **Two Way Talk** ▸ ... use to select **On** or **Off**

Set microphone sensitivity:

▸ **Sensitivity** ▸ ... use to select **High** or **Low**

Save settings: ▸ **Save**

Baby Monitor activated



The destination number is displayed in idle display when the baby monitor is activated.

Deactivate baby monitor/cancel alarm

Deactivate the baby monitor: ▶ In idle status press the display key **OFF**

Cancel the alarm: ▶ Press the End call key during an alarm

Deactivate the baby monitor remotely

The alarm is forwarded to an external destination number.
The receiving phone supports tone dialling.

▶ Accept alarm call ▶ Press keys 9 #
The baby monitor is deactivated and the handset is in idle status. The baby monitor settings on the handset (e.g. no ringtone) will remain activated until you press the display key **OFF**.

Reactivate baby monitor with the same number: ▶ . . . **Activation** to switch back on (→ p. 32) ▶ **Save**

Protection against unwanted calls

Time control for external calls

Date and time have been set.

Enter a time period during which the handset should suspend ringing to indicate external calls e.g. during the night.

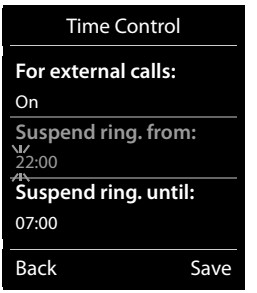
▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Audio Settings** ▶ **OK** ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Time Control** ▶ **OK** ▶ ... then

Switch on/off: ▶ use to select **On** or **Off**

Enter time: ▶ use to switch between **Suspend ring. from** and **Suspend ring. until** ▶ ... use to enter start and end in 4-digit format

Save: ▶ **Save**

Example



The time control only applies to the handset for which the setting is configured.

The telephone will continue to ring for numbers that have been assigned to a VIP group in the directory.

Protection from anonymous callers

The handset will not ring if callers' numbers are not revealed. This setting can be applied to only one or to all registered handsets.

For one handset

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Audio Settings** ▶ **OK** ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Anon. Calls Silent** ▶ **Edit** (= on) ... the call is only signalled on the display

For all handsets

(only on some Gigaset bases)

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Telephony** ▶ **OK** ▶ **Anonymous Calls** ▶ **Edit** (= on) ▶ ... use to select **Protection Mode**:

No Protection	Anonymous calls are indicated in the same way as identified numbers
Silent Call	The telephone will not ring and the incoming call will only appear in the display.
Block Call	The telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.

Save settings: ▶ **Save**

Black list

(only on some Gigaset bases)

When the black list function is activated, calls from black list numbers are not indicated or are only indicated in the display. These settings apply to all registered handsets.

Transferring a number from a call list to the black list

▶ ▶ ... use to select **Call Lists** ▶ **OK** ▶ ... use to select **Accepted calls/ Missed calls** ▶ **OK** ▶ ... use to select entry ▶ **Options** ▶ **Copy to Blacklist** ▶ **OK**

Displaying/editing the black list

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Telephony** ▶ **OK** ▶ **Black List** ▶ **Edit** ▶ **Blocked Numbers** ▶ **OK** ... the list of blocked numbers is displayed ... possible options:

Create an entry: ▶ **New** ▶ ... use to enter a number ▶ **Save**
Delete an entry: ▶ ... use to select an entry ▶ **Delete** ... the entry is deleted

Setting the protection mode

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Telephony** ▶ **OK** ▶ **Black List** ▶ **Edit** ▶ **Protection Mode** ▶ **OK** ▶ ... use to select desired protection:

No Protection	All calls are indicated, including from callers whose numbers are on the black list.
Silent Call	The telephone will not ring and the incoming call will only appear in the display.
Block Call	The telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.

Save settings: ▶ **Save**

Switch off ringtone when in charging cradle

The handset will not ring when placed in the charging cradle. The call is only indicated on the display.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Audio Settings** ▶ **OK** ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Silent Charging** ▶ **Change** (= ringtone is switched off when in charging cradle)

Resource Directory

Sounds for ringtones and images that can be used as caller pictures (CLIP pictures) or as a screensaver are saved in the handset's resource directory. A range of monophonic and polyphonic sounds and pictures have been pre-set but further images and sounds can be downloaded using a PC (→ Gigaset QuickSync).

Media types:

Type		Format
Sound	Ringtones Monophonic Polyphonic Imported sounds	Internal Internal Internal WMA, MP3, WAV
Picture	CLIP-picture Screensaver	BMP, JPG, GIF 128 x 86 pixels 128 x 160 pixels

If insufficient memory is available, you must delete one or more pictures or sounds before others can be saved.

Manage CLIP pictures/sounds

▶ ▶ ... use to select **Additional Features** ▶ **OK** ▶ **Resource Directory** ▶ **OK**
... possible options:

View CLIP-picture: ▶ **Caller Pictures** ▶ **OK** ▶ ... use to select picture ▶ **View** ... the selected picture is displayed

Play sound: ▶ **Sounds** ▶ **OK** ▶ ... use to select sound ... the selected sound is played

Set volume: ▶ **Options** ▶ **Volume** ▶ **OK** ▶ ... use to select volume ▶ **Save**

Rename picture/sound:

▶ Select **Caller Pictures / Sounds** ▶ **OK** ▶ ... use to select sound/image ▶ **Options** ▶ **Rename** ▶ ... use C to delete name, use to enter new name ▶ **Save** ... the entry is saved with the new name

Delete picture/sound: ▶ Select **Caller Pictures / Sounds** ▶ **OK** ▶ ... use to select sound/picture ▶ **Options** ▶ **Delete entry** ... the selected entry is deleted

The relevant options are not available if a picture/sound cannot be deleted.

Check memory

Display the available memory for screensavers and CLIP-pictures.

▶ ▶ ... use to select **Additional Features** ▶ **OK** ▶ **Resource Directory** ▶ **OK** ▶ **Capacity** ▶ **OK** ... the percentage of available memory is displayed

Bluetooth

The handset is able to use Bluetooth™ to communicate wirelessly with other devices that also use this technology, e.g. for connecting a Bluetooth headset.

Bluetooth is activated and the devices have been registered to the handset.

The following devices can be connected:

- A Bluetooth headset

  e.g. Gigaset ZX530 (→ www.gigaset.com/zx530)

  or Gigaset ZX830 (→ www.gigaset.com/zx830)

  The headset features the **Headset** or **Handsfree Profile**. If both profiles are available, the handsfree profile is used to communicate.

  It may take 5 seconds to establish a connection, whether a call is accepted using the headset or transferred to the headset, or a call is made from the headset.
- Up to 5 data devices (PCs, tablets or mobile phones) for the transmission of address book entries as a vCard or for the exchange of data with the computer.

  In order for telephone numbers to be used further, the area code (international and local area code) must be saved to the telephone.

Operating Bluetooth devices →device user guides

Activating/deactivating Bluetooth mode

▶ ▶ ... use to select **Additional Features** ▶ **OK** ▶ **Bluetooth** ▶ **OK** ▶ **Activation** ▶ **Change** (= activated)

If the local area code is still not saved: ▶ ... use to enter local area code ▶ **OK**

When in idle status, the activated Bluetooth mode is indicated on the handset by the icon.

Registering Bluetooth devices

The distance between the handset in Bluetooth mode and the active Bluetooth device (headset or data device) should not exceed 10 m.

The registration of a headset overwrites a previously registered headset.

If a headset is to be registered that is already registered with a different device, this connection must be deactivated before registering.

▸ ▸ ... use to select **Additional Features** ▸ **OK** ▸ **Bluetooth** ▸ **OK** ▸ **Search for Headset** / **Search Data Device** ▸ **OK** ... the search starts (may take up to 30 seconds) ... the names of found devices are displayed ... possible options:

Register device: ▸ **Options** ▸ **Trust Device** ▸ **OK** ▸ ... use to enter the PIN of the Bluetooth device to be registered ▸ **OK** ... the device is added to the list of known devices

Display information about a device:
▸ ... use to select a device, if applicable ▸ **View** ... the device name and device address are displayed

Repeat search: ▸ **Options** ▸ **Repeat Search** ▸ **OK**

Cancel search: ▸ **Cancel**

Editing the list of known (trusted) devices

Open the list

▸ ▸ ... use to select **Additional Features** ▸ **OK** ▸ **Bluetooth** ▸ **OK** ▸ **Known Devices** ▸ **OK** ... the known devices are listed, an icon indicates the type of device

Bluetooth headset
Bluetooth data device

If a device is connected, the relevant icon is shown in the display header instead of .

Edit an entry

▸ ▸ ... use to select **Additional Features** ▸ **OK** ▸ **Bluetooth** ▸ **OK** ▸ **Known Devices** ▸ **OK** ▸ ... use to select entry ... possible options:

View an entry: ▸ **View** ... the device name and device address are displayed ▸ Press **OK** to go back

De-register a Bluetooth device:
▸ **Options** ▸ **Delete entry** ▸ **OK**

Edit name: ▸ **Options** ▸ **Edit Name** ▸ **OK** ▸ ... use to edit name ▸ **Save**

If an active Bluetooth device is de-registered, it may try to re-connect as a "non-registered device".

Rejecting/accepting a non-registered Bluetooth device

If a Bluetooth device that is not registered in the list of known devices tries to connect to the handset, a prompt will appear asking you to enter the PIN of the Bluetooth device (Bonding).

Reject: ▶ **Briefly** press the End call key.

Accept: ▶ ... use to enter the PIN of the Bluetooth device to be accepted ▶ **OK** ▶ ... Wait for PIN confirmation ... then

Add the device to the list of known devices: ▶ **Yes**

Use the device temporarily: ▶ **No** ... the Bluetooth connection can be used, as long as the device is located within transmission range or until it is switched off

Changing the Bluetooth name of the handset

The handset is shown by this name on another Bluetooth device.

▶ ▶ ... use to select **Additional Features** ▶ **OK** ▶ **Bluetooth** ▶ **OK** ▶ **Own Device** ▶ **OK** ... the name and the device address are shown ▶ **Change** ▶ ... use to change the name ▶ **Save**

Additional functions using the PC interface

The **Gigaset QuickSync** program has been installed on the computer.
Free to download at → www.gigaset.com/quicksync

QuickSync functions:

- Sync the handset's directory with Microsoft® Outlook®
- Upload CLIP-pictures (.bmp) from the computer to the handset
- Upload pictures (.bmp) as screensavers from the computer to the handset
- Upload sounds (ringtone melodies) from the computer to the handset
- Update firmware
- Cloud synchronisation with Google™

▶ Connecting the handset to the computer via Bluetooth or via a USB data cable..

Connect the handset **directly** to the PC, **not** via a USB hub.

Transferring data

Data transfer using Bluetooth:

- The computer has Bluetooth capability.
- A USB data cable is not plugged in. If a USB data cable is plugged in during an existing Bluetooth connection, the Bluetooth connection is interrupted.

▶ Launch the **Gigaset QuickSync** program on the computer.

The message **Data transfer in progress** is shown on the display during data transfer between the handset and PC. During this time, it is not possible to enter any data using the keypad and incoming calls are ignored.

Carrying out a firmware update

▶ Connect the telephone and the PC using a **USB data cable** ▶ Launch **Gigaset QuickSync** ▶ Establish connection to the handset

▶ Start firmware update in **Gigaset QuickSync** . . . Information about this can be found in **Gigaset QuickSync** help feature

The update process may take up to 10 minutes (not including download time).

The data are first downloaded from the online update server. The time required for this depends on Internet connection speed.

The display on your telephone is switched off and the Message key and the Talk key will flash.

Once the update is complete, your telephone will automatically restart.

Procedure in the event of an error

If the update procedure fails or the telephone no longer functions properly after the update, repeat the update procedure:

- End the **Gigaset QuickSync** program on the PC ▶ Remove the USB data cable from the telephone ▶ Remove the battery ▶ Replace the battery
- Carry out the firmware update again as described above

If the update procedure fails more than once or it is no longer possible to connect to the PC, carry out the **Emergency Update**:

- End the **Gigaset QuickSync** program on the PC ▶ Remove the USB data cable from the telephone ▶ Remove the battery
- Press and hold keys 4 and 6 at the same time with the forefinger and middle finger ▶ Replace the battery
- Release keys 4 and 6 . . . the Message key and the Talk key will flash alternately
- Carry out the firmware update as described above

Always save pictures and sounds uploaded onto the handset on the PC, as they are deleted during an **Emergency Update**.

Setting the handset

Changing the language

▶ [■] ▶ ... use [◁▷] to select [⚙] **Settings** ▶ **OK** ▶ [△▽] **Language** ▶ **OK** ▶ ... use [△▽] to select language ▶ **Select** ([◉] = selected)

If the handset has been set to an incomprehensible language:

▶ [■] ▶ Press the keys [9] [5] **slowly** one after the other ▶ ... use [△▽] to select the correct language ▶ press the right display key

Display and keypad

Screensaver

A digital or analogue clock, Info Services and a range of pictures can be selected to be displayed as a screensaver when in idle status.

▶ [■] ▶ ... use [◁▷] to select [⚙] **Settings** ▶ **OK** ▶ [△▽] **Display & Keypad** ▶ **OK** ▶ [△▽] **Screensaver** ▶ **Edit** ([☑] = on) ... then

Switch on/off:	▶ **Activation:** ... use [◁▷] to select **On** or **Off**
Select screensaver:	▶ [▭] **Selection** ▶ ... use [◁▷] to select a screensaver (**Digital Clock / Analog Clock / Info Services** / <Pictures> / **Slideshow**)
View screensaver:	▶ **View**
Save selection:	▶ **Save**

The screensaver is activated approx. 10 seconds after the display has changed to idle status.

All pictures from the **Screensaver** folder of the **Resource Directory** are available for selection.

End screensaver

▶ Press the End call key [↶] **briefly** ... the display changes to idle status

Notes on displaying Info Services

(only on a Gigaset GO-Box 100 or other Gigaset-IP base)

Info Services are activated via the web configurator.

The telephone is connected to the Internet.

The type of info service available to your phone is set on the Internet on the Gigaset.net server. Changing the setting → p. 77.

If no information is currently available, the digital time (**Digital Clock**) is displayed instead until information is available again.

Switching the information ticker on/off

(only on a Gigaset GO-Box 100 or other Gigaset-IP base)

The text information from the Internet that is set for the screensaver **Info Services** can be displayed as a scrolling message in idle status.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display & Keypad** ▶ **OK** ▶ **Info Ticker** ▶ **Edit** (= on)

The ticker starts as soon as the telephone changes to idle status. If a message is shown in the display, the information ticker is not displayed.

Large font

Show text and icons in call lists and in the directory in a larger size in order to improve legibility. Only one entry is shown in the display and names are abbreviated if necessary.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display & Keypad** ▶ **OK** ▶ **Large Font** ▶ **Change** (= on)

Colour scheme

The display may appear in a range of colour combinations.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display & Keypad** ▶ **OK** ▶ **Colour Schemes** ▶ **OK** ▶ ... use to select the desired colour scheme ▶ **Select** (= selected)

Display backlight

The display backlight always illuminates when the handset is taken out of the base station/ charging cradle or when a key is pressed. Any **digit keys** that are pressed appear on the display for pre-dialling.

Switch the display backlight on/off when in idle status:

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display & Keypad** ▶ **OK** ▶ **Display Backlight** ▶ **OK** ... then

Backlight when in the charging cradle:
▶ **In Charger**: ... use to select **On** or **Off**

Backlight when not in the charging cradle:
▶ **Out of Charger** ▶ ... use to select **On** or **Off**

Save selection: ▶ **Save**

The handset's standby time may be significantly reduced if the display backlight is switched on.

Keypad illumination

You can set the brightness of keypad illumination in 5 increments.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display & Keypad** ▶ **OK** ▶ **Key Illumination** ▶ **OK** ▶ ... use to select **Brightness** (1 - 5) ▶ **Save**

Activating/deactivating automatic keypad lock

Automatically lock the keypad when the handset has been in idle status for around 15 seconds.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display & Keypad** ▶ **OK** ▶ **Auto Keypadlock** ▶ **Change** (= on)

Activating/deactivating Auto Answer

When set to Auto Answer, the handset accepts an incoming call as soon as it is removed from the charging cradle.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Telephony** ▶ **OK** ▶ **Auto Answer** ▶ **Change** (= on)

Regardless of the **Auto Answer** setting, the connection ends as soon as you place the handset back in the charging cradle. Exception: Press and hold the handsfree key for a further 2 seconds while placing the handset in the charging cradle.

Changing the earpiece and handsfree volume

You can set the volume of the earpiece and speaker at 5 levels independently of each other.

Changes are only saved permanently in **Profile Personal**.

During a conversation

▶ **Handset Volume** ▶ ... use to select volume ▶ **Save** ... the setting is saved

Without saving, the setting is automatically saved after around 3 seconds.

In idle status

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Audio Settings** ▶ **OK** ▶ **Handset Volume** ▶ **OK** ... then

For the earpiece: ▶ **Earpiece**: ... use to set the volume
For the speaker: ▶ **Speaker** ▶ ... use to set the volume
Save settings: ▶ **Save**

Earpiece and handsfree profile

Select a profile for the **earpiece** and **handsfree mode** in order to adapt the telephone as much as possible to the surroundings. Check which is the most comfortable profile for you and your caller.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Audio Settings** ▶ **OK** ▶ **Acoustic Profiles** ▶ **Earpiece Profiles / Handsfree Profiles** ▶ **OK** ▶ ... use to select profile ▶ **Select** (= selected)

Earpiece Profiles: **High** or **Low** (default setting)

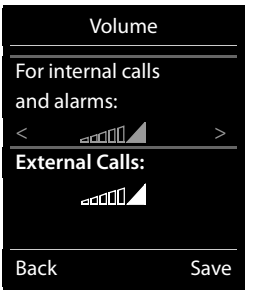
Handsfree Profiles: **Profile 1** (default setting) ... **Profile 4**

Ringtones

Ringtone volume

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Audio Settings** ▶ **OK** ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Volume** ▶ **OK** ▶ ... use to select **For internal calls and alarms** or **External Calls** ▶ ... use to set volume in 5 increments or in crescendo mode (increasing volume) ▶ **Save**

Example



Changes are only saved permanently in **Profile Personal**.

Ringtone melody

Set a variety of ringtones for internal and external calls for every available send/receive connection of the telephone (**Landline**, **IP1**) or set the same ringtone for **All calls**.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Audio Settings** ▶ **OK** ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Melodies** ▶ **OK** ▶ ... use to select the connection ▶ ... use to select the ringtone/melody in each case ▶ **Save**

Switching the ringtone on/off

Switching the ringtone off permanently

▶ Use the key to set **Profile Silent** ... the following icon appears in the status bar

Switching the ringtone on permanently

▶ Use the [▲] key to set **Profile Loud** or **Profile Personal**

Switching the ringtone off for the current call

▶ **Silence** or press the End call key [☎]

Switching the alert tone (beep) on/off

Switch on an alert tone (beep) instead of the ringtone:

▶ . . . Press the Profile key [▲] to select **Profile Silent** ▶ press **Beep** within 3 seconds . . . the following icon appears in the status bar

Switching off the alert tone: ▶ . . . Press the Profile key [▲] to change profile

Switching the silent alert on/off

Incoming calls and other messages are indicated by a silent alert.

▶ [■] ▶ . . . use [◆] to select **Settings** ▶ **OK** ▶ [◆] **Audio Settings** ▶ **OK** ▶ [◆] **Silent Alert** ▶ **Change** ([☑] = on)

Switching advisory tones on/off

The handset notifies acoustically about different activities and statuses. These advisory tones can be switched on/off independently of each other.

▶ [■] ▶ . . . use [◆] to select **Settings** ▶ **OK** ▶ [◆] **Audio Settings** ▶ **OK** ▶ [◆] **Advisory Tones** ▶ **OK** . . . then

Tone when keys are pressed:

▶ **Key Tones:** . . . use [◆] to select **On** or **Off**

Confirmation/error tone after making entries, advisory tone when a new message has been received:

▶ [◆] **Confirmation** ▶ . . . use [◆] to select **On** or **Off**

Warning tone when there are fewer than 10 minutes of talktime remaining (every 60 seconds):

▶ [◆] **Battery** ▶ . . . use [◆] to select **On** or **Off**

▶ [◆] **Out of Range:** . . . use [◆] to select **On** or **Off**

Save settings: ▶ **Save**

There is no battery warning when the baby monitor is switched on.

Fast access to numbers and functions

Number keys: It is possible to assign a **number from the directory** to the keys 0 ␣ and 2 to 9.

Display keys: The left and right display keys have a **function** preset by default, but the keys can be re-assigned.

You can then dial the number or start the function by simply pressing a key.

Assigning a number to digit keys (quick dial)

A number has not yet been assigned to the digit key.

- Press and **hold** the digit key

or

- **Briefly** press the digit key ▶ Press the display key **QuickDial**

The directory opens.

- ... use ▲▼ to select an entry ▶ **OK** ▶ ... use ◀▶ to select a number if necessary ▶ **OK** ... the entry is saved to the digit key

If the entry in the directory is deleted later, this will not affect the assignment of the digit key.

Dialling a number

- Press and **hold** the digit key ... the number is dialled immediately

or

- **Briefly** press the digit key ... the number/name (possibly in abbreviated form) is shown on the left display key ▶ ... press the display key ... the number is dialled

Changing the digit key assignment

- **Briefly** press the digit key ▶ **Change** ... the directory is opened ... possible options:

  Change the assignment:

  - ... use ▲▼ to select an entry ▶ **OK** ▶ ... select a number if required ▶ **OK**

  Delete the assignment:

  - **Clear Key**

Assigning display keys, changing assignments

▶ Press and **hold** the left or right display key in idle status . . . the list of possible key assignments is opened ▶ . . . use to select function ▶ **OK** . . . possible options:

Baby Monitor	Set and activate/deactivate baby monitor
Alarm Clock	Set and activate/deactivate the alarm clock
Calendar	Open calendar
Bluetooth	Open Bluetooth menu
Redial	Show redial list
eMail	Open the e-mail submenu for receiving and reading e-mail notifications
More Functions...	▶ **OK** ▶ . . . use to select other function
Send Connections	Set send connection for the next call
Line Selection	Open the connection selection menu
Call Lists	Show call list
Withhold Number	Withhold phone number identification for next call
Call Divert	Activate/deactivate Call Divert
eMail	Open the e-mail submenu for receiving and reading e-mail notifications
Info Centre	Start the Info Centre and open the list of available Info Services – go online.
Net Directories	Display the list of network directories

The availability of options depends on the base.

Starting a function

With the telephone in idle status: ▶ **Briefly** press . . . the assigned function is executed

Resetting the handset to the default settings

Reset any individual settings and changes that you have made.

▶ ▶ . . . use to select **Settings** ▶ **OK** ▶ **System** ▶ **OK** ▶ **Handset Reset** ▶ **OK** ▶ **Yes** . . . the handset's settings are reset

The following settings are **not** affected by a reset

- Registration of the handset to the base station
- Date and time
- Directory entries and call lists

Appendix

Service (Customer Care)

Step by step towards your solution with Gigaset Customer Care
www.gigaset.com/service

Visit our Customer Care pages:

www.gigaset.com/service
Here you will find:

- Frequently asked questions
- Free software and user manual downloads
- Compatibility checks

Contact our Customer Care team:

Couldn't find a solution in the FAQs section?
We are happy to help...

... by eMail: www.gigaset.com/contact

... by telephone:

United Kingdom
www.gigaset.com/uk/service

Service Hotline: 020 36953111 (local call cost charge)

Ireland

www.gigaset.com/ie/service

Service Hotline: 0818 200 033 (6.6561 Ct./Call)
Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).
In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Guarantee Certificate United Kingdom

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides.
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User guides and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom the Guarantee is issued by: Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

Guarantee Certificate Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
- The device is opened (this is classed as third party intervention)
- Repairs or other work done by persons not authorised by Gigaset Communications.
- Components on the printed circuit board are manipulated
- The software is manipulated
- Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
- Devices fitted with accessories not authorised by Gigaset Communications
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the Republic of Ireland the Guarantee is issued by Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

Exclusion of liability

Your handset's display consists of pixels. Each pixel consists of three sub-pixels (red, green, blue).
It may be the case that a sub-pixel is missing or has a colour deviation.
A warranty claim is only valid if the maximum number of permitted pixel errors is exceeded.

Description	Maximum number of permitted pixel errors
Colour illuminated sub-pixels	1
Dark sub-pixels	1
Total number of coloured and dark sub-pixels	1

Signs of wear on the display and casing are excluded from the warranty.

Manufacturer's advice

Authorisation

This device is intended for use worldwide. Use outside the European Economic Area (with the exception of Switzerland) is subject to national approval.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

The EC declaration of your country according to 1999/5/EC can be found at:
www.gigaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or “European Declarations of Conformity” files.

Therefore please check all of these files.

CE 0682

Environment

Our environmental statement

We at Gigaset Communications GmbH are aware of our social responsibility. That is why we actively take steps to create a better world. In all areas of our business – from product planning and production to sales and waste of disposal – following our environmental conscience in everything we do is of utmost importance to us.

Learn more about our earth-friendly products and processes online at www.gigaset.com.

Environmental management system

Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.
Never use a dry cloth; this can cause static.
In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.
Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid

If the device comes into contact with liquid:

1 Disconnect the power supply.

2 Remove the batteries and leave the battery compartment open.

3 Allow the liquid to drain from the device.

4 Pat all parts dry.

5 Place the device in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.) with the battery compartment open and the keypad facing down (if applicable).

6 Do not switch on the device again until it is completely dry.
When it has fully dried out, you will normally be able to use it again.

Technical data

Battery

Technology: lithium ion (Li-Ion)
Voltage: 3.7 V
Capacity: 750 mAh

Handset operating times/charging times

The operating time of your Gigaset depends on the capacity of the battery, its age and the way it is used. (All times are maximum possible times.)

Standby time (hours)	200/160 *
Talktime (hours)	12
Operating time with 1.5 hours of calls per day (hours)	110/85 *
Charging time in charging cradle (hours)	2.5

* No Radiation deactivated/activated, without display backlight in idle status

Power consumption of the handset in the charging cradle

When charging: approx. 4.5 W
To maintain the charge status: approx. 0.30 W

General specifications

DECT standard	Supported
CAT-iq standard	Certified in accordance with standard CAT-iq 2.0 with HD Voice http://www.dect.org/cat-iq-certification.aspx
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880-1900 MHz
Duplex mode	Time division multiplexing, 10 ms frame length
Repetition frequency of the transmission pulse	100 Hz
Duration of the transmission pulse	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 50 m indoors, up to 300 m outdoors
Environmental conditions for operation	+5 °C to +45 °C; 20% to 75% relative humidity
Bluetooth: Radio frequency range	2402-2480 MHz
Bluetooth: Transmission power	4 mW pulse power

Display icons

The following icons are displayed depending on the settings and the operating status of your telephone.

Icons in the status bar

Icon	Meaning
	Signal strength (**No Radiation** off) 1% -100% white, if **Maximum Range** on; green, if **Maximum Range** off
	Red: no connection to the base station
	No Radiation activated: white, if **Maximum Range** on; green, if **Maximum Range** off
	Answer machine activated indicator flashes: Answer machine is recording a message or is being operated by another internal participant
	Profile Silent activated (Ringtone switched off)
	"Beep" ringtone activated

Icon	Meaning
	Keypad lock activated
	Battery charge status: White: between 11% and 100% charged
	Red: less than 11% charged
	Flashes red: battery almost empty (approx. 5 minutes of talktime left)
	Battery is charging (current charge status): 0% - 100%

Display key icons

Icon	Meaning
	Last number redial
	Delete text

Icon	Meaning
	Open the directory
	Copy number to the directory
	Divert a call to answer machine

Display icons to indicate ...

Icon	Meaning
	External call
	Internal call
	Establishing a call (outgoing call)
	Connection established
	No connection established/ connection terminated

Icon	Meaning
	Reminder for appointment
	Reminder for anniversary
	Alarm call
	Answer machine is recording

Other display icons

Icon	Meaning
	Alarm clock is activated, display with alarm time
	Action complete (green)
	Action failed (red)

Icon	Meaning
	Information
	(Security) prompt
	Please wait ...

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Issued by
Gigaset Communications GmbH
Frankenstr. 2a, D-46395 Bocholt

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